

PRESS RELEASE



Commonwealth Healthcare Corporation

Commonwealth of the Northern Mariana Islands
1 Lower Navy Hill Road, Navy Hill, Saipan, MP 96950



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FOR IMMEDIATE RELEASE

"CHCC Staff Undergo Training to Foster a Just Culture"

From August 26-September 6, the Commonwealth Healthcare Corporation (CHCC) hosted trainers Adam Archuleta and Dr. John Meeth, from Badger Health and Associates, LLC, to conduct training sessions for CHCC staff about fostering a 'Just Culture' in the healthcare setting.

All CHCC staff were required to attend a session, including staff from the Tinian and Rota Health Centers, who attended via zoom. The training went over a variety of subjects relating to patient safety and overall accountability at the CHCC, with a focus on fostering what is known as a 'Just Culture.' As members of health care teams, it is important for CHCC staff at all levels of the corporation to understand that we must be accountable to ourselves, our co-workers and our patients for the choices we make in delivering safe, high quality care. Fostering a just culture means creating a work environment where employees understand that in order to correct mistakes and deficiencies, people need to speak up and report incidents. Then, by focusing on behaviors and process improvement, have an open and honest discussion about an incident and how it can be fixed and how to address behaviors which contributed to the incident.

The training and exercises focused on situations in a patient-centered clinical setting, and the lessons learned will be applied broadly throughout the corporation in order to strengthen ownership and accountability to improve our services to the community. The Just Culture training is a standard practice in many healthcare settings in the mainland U.S., and represents the CHCC's efforts to align our practices and commitment to safe quality care with other organizations.

For more information about CHCC programs, please follow us on Facebook and Twitter at @cnmichcc, check out our website at www.chcc.gov.mp or call us at (670) 234-8950.

This press release may be found online at <http://www.chcc.gov.mp/index.php/press-releases>

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