

PRESS RELEASE



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Commonwealth Healthcare Corporation

Commonwealth of the Northern Mariana Islands
1 Lower Navy Hill Road, Navy Hill, Saipan, MP 96950



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FOR IMMEDIATE RELEASE

CHCC improves COVID-19 operations with new vaccination procedures and IT&E-supported call center

The Commonwealth Healthcare Corporation (CHCC) continually looks to improve its COVID-19 operations in service to the community by offering two enhancements: new vaccination operating procedures, and a new call center in partnership with IT&E.

CHCC is expanding its COVID-19 vaccination efforts at the Medical Care and Treatment Site (MCATS) to ensure the surge in demand is met. The expansion effort comprises an additional vaccination tent with four (4) additional vaccination teams for a total of eight (8) vaccination teams. For efficient and safe movement within MCATS, the public is invited to enter through the northern entrance to progress throughout the process southward toward the southern exit.

The partnership with IT&E establishes a new call center to act as a one-stop shop for all persons interested in the COVID-19 vaccination. The new call center comprises 15 agents and four management personnel and will be housed nearby at IT&E's Chalan Laulau customer service center. CHCC entered this partnership with IT&E to leverage the telecommunications company's expertise with operating call centers. The aim of the partnership is to efficiently register people for vaccinations and provide COVID-19 vaccine information.

Register online at <https://www.vaccinatecnmi.com> or call the Vaccinate CNMI call center at (670) 682-SHOT (7468).

For more information about CHCC programs, please follow us on Facebook, Instagram, and Twitter at @cnmichcc, check out our website at www.chcc.gov.mp or call us at (670) 234-8950.

This press release may be found online at <http://www.chcc.gov.mp/pressrelease.html>.